

PUBLIC SKILLS AUSTRALIA CONSULTATION STRATEGY

PUA Public Safety Training Package Development

Firefighting Appliance Pump Technicians

Consultation Strategy

This document outlines the consultation strategy for the development of training products for Firefighting Appliance Pump Technicians within the Fire and Emergency Services industry-sector. A comprehensive consultation process is important to ensure all feedback and insights from key stakeholders are gathered. By implementing this approach, Public Skills Australia will ensure that newly developed training products will meet the needs of industry, registered training organisations and candidates.

Objective of Consultation

The aim of the consultation strategy is to foster comprehensive engagement with stakeholders in the training product development process. This entails accounting for the geographic distribution and types of organisations interested in these training products. The strategy intends to consider a wide range of stakeholder views, including vulnerable or minority groups.

Project Summary

This project will see the development of training products to align with the workplace outcomes of Firefighting Appliance Pump Technicians.

Firefighting Appliances are operational vehicles that are used by the Fire and Emergency Services industry-sector. These appliances are designed to extinguish fires, facilitate rescues and provide various other forms of assistance. Consequently, the pumps utilised within Firefighting Appliances require specialised skills and knowledge for their maintenance, troubleshooting and to diagnosis of faults.

In collaboration with the Australasian Fire and Emergency Services Authorities Council (AFAC), Public Skills Australia will work to align the national practice standards of pump technicians, as well as assist in building the industry capacity of this workforce.



Consultation Timeframe

Consultation is currently scheduled to take place during October 2024. Prior to this date, details of the date, time, and location of specific consultation sessions, and how to access training materials will be made available on www.publicskillsaustralia.org.au.

Stakeholder Identification

Public Skills Australia recognises the importance of collaboration with AFAC, understanding that a close partnership will enhance the effectiveness and credibility of the consultation process. By working closely with AFAC, Public Skills Australia aims to leverage their expertise, networks and resources in the Fire and Emergency industry-sector. This collaboration will ensure alignment with industry standards and best practices, as well as facilitate access to key stakeholders within the AFAC network.

Key stakeholder groups will include:

- Industry subject matter experts
- Registered Training Organisations (RTOs)
- Industry associations and bodies
- Government agencies
- The Department of Employment Workplace Relations
- State Training Authorities (STAs) & Senior Responsible Officers (SROs)
- Employee organisations
- Other Jobs and Skills Councils (JSCs)
- Any other relevant organisations and individuals

Public Skills Australia has identified industry interests outside of the Public Safety sector and will work in collaboration with the Mining and Automotive Skills Alliance (AUSMASA) to identify key stakeholder groups with interest within this project. AUSMASA is the JSC responsible for training products within the automotive industry-sector and will provide support in ensuring products are not duplicated across training packages.

For the full list of stakeholders refer to **Appendix A: Organisations for Targeted Consultations**.



Consultation Mechanisms

Public Skills Australia will engage in detailed consultation with stakeholders to ensure that their perspectives, concerns, insights and feedback are thoroughly considered in the development process. Public Skills Australia will be involved in detailed consultation with stakeholders through different formats including online and in-person workshops. Public Skills Australia will maintain a thorough consultation log to document the handling of feedback, concerns and the attainment of consensus. When consensus cannot be reached, the Public Skills Australia Alternative Dispute Resolution policy will be invoked.

Public Skills Australia will undertake a variety of consultation activities to ensure different stakeholder groups are accessed and engaged throughout the project.

This will include consultation activities/methods such as:

- Publication of products on Public Skills Australia's website
- Online information sessions
- Engagement with Public Skills Australia's networks and subcommittees
- Direct engagement with stakeholders



Appendix A: Organisations for Targeted Consultations

Stakeholder	Organisation	Coverage
Government Agency	Australian Capital Territory Emergency Services Agency	ACT
Government Agency	ACT Parks and Conservation Service	ACT
Government Agency	Airservices Australia Australian Road Rescue Organisation	National
Government Agency	Bushfires NT	NT
Employer	Council of Australian Volunteer Fire Associations	National
Employer/RTO	Country Fire Authority	VIC
Employer/RTO	Country Fire Service	TAS
Government Department	Department for Environment and Water South Australia (National Parks and Wildlife Service)	SA
Government Agency	Department of Fire and Emergency Services	WA
Government Agency	Emergency Management Australia	National
Government Agency	Emergency Service Tasmania	TAS
Government Agency	Emergency Services Australia	National



Stakeholder	Organisation	Coverage
Government Agency	Queensland Fire and Emergency Services	QLD
Employer/RTO	Fire and Rescue NSW	NSW
RTO	Fire & Safety Australia	National
Employer	Fire Brigades NSW	NSW
Employer/RTO	Fire Rescue Victoria	VIC
Government Agency	Forest Fire Management Victoria (Department of Energy, Environment and Climate Action)	VIC
Employer	Forestry Corporation of NSW Metropolitan Fire Brigade	NSW
Employer	National Aerial Firefighting Centre	National
Employer	National Emergency Management Agency	National
Government Agency	New South Wales State Emergency Service	NSW
Employer/RTO	Northern Territory Fire and Rescue Services	NT
Government Agency	NSW National Parks and Wildlife Service	NSW
Employer/RTO	NSW Rural Fire Service	NSW



Stakeholder	Organisation	Coverage
Government Agency	Tasmania Parks and Wildlife Service	TAS
Government Agency	Parks Australia	National
Government Agency	Parks Victoria	VIC
Government Agency	Queensland Parks and Wildlife Service (Department of Environment, Science and Innovation)	QLD
Employee	NSW Rural Fire Service Association	NSW
Employer/RTO	South Australian Country Fire Service	SA
Government Agency	South Australian Fire and Emergency Services Commission	SA
Employer/RTO	South Australian Metropolitan Fire Service	SA
Government Agency	South Australian State Emergency Service	SA
Employer/RTO	Tasmania Fire Service	TAS
Government Agency	Tasmania State Emergency Service	TAS



Stakeholder	Organisation	Coverage
Employee	United Firefighters Union of Australia	National
Employer/RTO	Victoria State Emergency Service	VIC
Employee	Volunteer Firefighters Tasmania	TAS